

## **SEAT Service.**



# Do it your way.

# At SEAT Service, we want to move you.

We are committed to delivering easy and sustainable mobility for you. Looking after your best possible SEAT experience is our cornerstone, our motto. Making sure you're able to reach wherever you want to go with innovative and always-ready assistance is what inspires us. We want to know what matters to you, identifying your needs in order to live up to what you expect from us.

Because that's what moves you.

lñaki Nieto Director of After Sales.



Freedom starts where worries end.



Different is the only way.



Environmental information.

**04** 

05

We want to make it easy for you.



A dedicated team.



# Freedom starts where worries end.

Life's too short to stand still. The experts in our SEAT Service team use only SEAT Genuine Parts to keep your SEAT at its best – and you at your most relaxed.

## Life's for living.

With SEAT CARE, you benefit from a package of SEAT After Sales services at a fixed and competitive monthly rate. Value for money, with the service you expect. And an easy monthly fee, so you can save up to 50% compared to standard costs. Fewer worries. For more fun.







Service portfolio.



### We care. You don't have to.

The SEAT Warranty Extension lets you extend your 2-year manufacturer's warranty for 1, 2 or 3 years, or up to 100,000 km – whatever comes first. And if your car is new, the warranty comes included. Easy. Cost-effective. Worry-free.



### Need anything? Just call.

Want a tow? More fuel? On-the-spot repair? SEAT Mobility Service is here for you. 24/7. Everywhere in the EU, plus most neighboring countries. For up to 10 years. This is complete, reliable roadside assistance. And best of all? If your SEAT is new, you get 2 years free.



SEAT Insurance is tailor-made to your car. To keep you moving all year round. Our 24-hour customer service and official workshops using only SEAT Genuine Parts get you back on the road. Vandalism or theft? No problem. We're your ride.



### Forget about it. It's covered.

Why worry? SEAT Service & Maintenance contracts cover most services in the SEAT Service Program for the first 3, 4 or 5 years of ownership. Available in Basic or Premium, with options for financing. So you can focus on the most important things in life.



### Don't lose any time. We come where you are.

Need some maintenance? Stay where you are. We will pick up your SEAT at your home or place of work and deliver it to the same location when the service is complete.

# Keep moving. Enjoy your freedom.

Don't want to stop? When you leave your car at our workshops for a service, you can make use of one of our reasonably priced replacement cars until your SEAT is ready to be picked up again.

# Your car should never change your plans.

#### Fast exchange.

SEAT Express Service is the fastest and easiest way of maintaining your SEAT at the quality it deserves. Qualified and experienced experts use exclusive Genuine Parts and accessories to guarantee that you receive SEAT quality repair. What's more, with SEAT Express Service, you'll get your car back the same day without booking an appointment.





Maintenance

Fast delivery

Best results

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## You either have it, or you don't.

#### What's your thing?

Whatever you want it to be. More stylish? Better equipped? Make your SEAT one of a kind, and have it all. It's yours.





Connectivity



Exclusive accessories Transport





#### Exclusive accessories.

#### Performance.

Agile. Lightweight. Robust. The performance alloy wheels on SEAT cars are built to get more out of the road. Available in 18" and Matte Sport Black or Glossy Piano Black, they make a statement. And why not? You've got the choice.

#### Interior and customisation.

Doing your thing just got easier. This practical and polished range is designed to help you own it. Need some shade? Lighting up the dark? Or just fancy a few smart touches to complete your perfect SEAT? Whatever you need, get customised and raise the bar. Update your gear knob, steering wheel and more to keep things as fresh inside as they are outside.

#### Exterior customisation.

It doesn't get cooler than this. Make the exterior of your SEAT as unique as you are. Choose from head-turning extras, like intricate stickers, fog light mouldings and hatch door mouldings. This is customisation, down to the tiniest detail.





#### Exclusive accessories.

#### Transport.

With a range of smart and practical transport accessories for your new SEAT, you've got the confidence to get there and get it done.

#### **Protection**.

Protect your new car with a range of custom accessories. This practical collection keeps everything in its place, and in the best condition.

#### Infotainment & Safety.

New SEAT cars come with custom seats and safety features to take care of everyone, plus the latest onboard infotainment to keep them happy. Protect what's important, and make long journeys fly by.



## Always connected. Always in control.

Take your life with you on the go by connecting your smartphone to your SEAT's infotainment system for easy and safe access to all your favourite apps.

Full Link technology connects your Android or Apple smartphone\* to your car's Modular Infotainment Board via USB, so you can manage music, apps and more directly from the touchscreen display.

\* Compatibility depends on your country and availability of Android Auto™, Apple CarPlay™ and MirrorLink™.



# Environmental information.

To comply with all CO<sub>2</sub> regulations related to accessories, just contact your Authorised SEAT Service to find out the information relevant to you.



## We want to make it easy for you. So you can keep moving forward.

The **10 SEAT Service** quality commitments are our pledge to a high level of responsibility, guaranteeing you complete peace of mind and comfort:

01. Professionalism.

We will always do our best to provide pleasant and highly professional service.

02. Effectiveness.

We will ensure the effectiveness and accuracy of our service.

03. Punctuality.

We are committed to giving your car back to you on the appointed day and time.

04. Participation.

You will always have the choice of an initial inspection with one of our experts.

#### 05. Information.

We will give you the cost of the service before we proceed and will inform you of the final cost before you come to pick your car up.

#### 06. Assistance.

In SEAT Response we will offer you free telephone assistance.

#### 07. Guarantee.

We will only use original spare parts with two years of guarantee including the manual labour.

#### **08.** Mobility.

We will offer transport assistance to return you to your destination.

#### 09. Verification.

Our experts will check the repair and invite you to take a test drive.

#### 10. Transparency.

We will explain in detail any queries about your bill and will also give you an estimation of the cost of your next overhaul.



## A dedicated team.

Want to enjoy all these advantages and more? Just contact our Authorised SEAT Service Network. There you will receive personalised attention from highly qualified skilled professionals.

### SEAT, a global brand.







SEAT is committed to a policy of continuous product development and reserves the right to make changes to specifications, colours and prices without notice. The information in this brochure can therefore be given as guidance only. While SEAT makes every effort to ensure that specifications are accurate at the time of publication, you should always check with your authorised SEAT Partner for the latest information. Due to limitations of the printing process the colours reproduced in this brochure may vary slightly from the actual paint colour and material. This vehicle and all its parts, as well as the original spares, were designed according to the Legal Regulations governing the prevention and minimisation of Environmental Impact, through the use of recycled/recyclable materials, with measures taken to achieve suitable recycling for the conservation and improvement of environmental quality.

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