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Manual structure

What you should know before reading this manual

This manual contains a description of the **equipment** supplied with the vehicle at the time of press. Some of the equipment hereunder described will not be available until a later date, or is only available in certain markets.

Because this is a general manual, some of the equipment and functions that are described in this manual are not included in all types or variants of the model or model year; they may vary or be modified depending on the technical requirements and on the market or model year; this can not be interpreted as dishonest advertising.

The **illustrations** are intended as a general guide and may vary from the equipment fitted in your vehicle in some details.

The texts shown in this manual for describing the **Telephone** menu on the instrument panel, and the orders for the voice control, may vary depending upon the vehicle: they should be taken as descriptions of the function rather than the precise text.

The equipment marked with an asterisk** is fitted as standard only in certain versions, and is only supplied as optional extras for some versions, or are only offered in certain countries.

®   All registered marks are indicated with ®. Although the copyright symbol does not appear, it is a copyrighted mark.

▶   The section is continued on the following page.

■   Marks the **end of a section**.

⚠ **WARNING**

Texts preceded by this symbol contain information on safety. They warn you about possible dangers of accident or injury.

🛈 **CAUTION**

Texts with this symbol draw your attention to potential sources of damage to your vehicle.

❀ **For the sake of the environment**

Texts preceded by this symbol contain relevant information concerning environmental protection.

🛈 **Note**

Texts preceded by this symbol contain additional information. ■

Introduction to the Bluetooth system

General information

This system allows you to connect your mobile phone via Bluetooth connection and to use the hands-free mode, as well as connecting a multimedia player.

The hands-free device means that the telephone can be used inside the vehicle; the driver will not have to remove their hands from the steering wheel nor will be distracted from traffic.

Available functions include making calls in hands-free mode, access to the phone book, access to the call list, music playback via streaming audio and control of the voice recognition system.

The Bluetooth system is activated when the ignition is turned on and it is deactivated when the key is removed from the ignition.

Before using the Bluetooth system, the mobile phone has to be paired with the vehicle installation via Bluetooth ⇒ page 5.

⚠ **WARNING**

● **Please concentrate on driving. As the driver, you have the responsibility for your safety and that of others. For this reason, you should only use the functions when the traffic situation allows so and in a manner that allows you to maintain control of the vehicle. Otherwise, you run the risk of causing an accident.**

● **The speech system must not be used in cases of emergency, since the voice changes in stressful situations. This could result in a failed or delayed telephone connection. Always dial emergency numbers manually!**

⚠ **WARNING (Continued)**

● **Always observe applicable legislation.**

● **Adjust the volume so that external warning sounds (e.g. emergency vehicles) are always audible.**

ℹ **Note**

● The voice control system is only available in the following languages: Spanish, Mexican Spanish, German, English, French, Canadian French, Italian, Portuguese, Czech, Russian and Dutch. For other languages, the predefined language for the voice control instructions is English. Please take the vehicle to a Technical Service if you wish to change the language. ■

Compatibility with mobile phones

New models of mobile phones are being released constantly by the different brands, with different operating systems and different ways of operating. For this reason there are some mobile phones that do not perform some of the functions correctly or are even totally incompatible. At SEAT we would like to help you choose a mobile phone, so we have published the results of compatibility tests performed for different mobile phones. Visit the SEAT website or ask at your dealer.

Depending on your mobile phone model, certain functions may not be available or it may be necessary to change the configuration. Familiarise yourself with your phone and read the instruction manual to learn the possibilities it offers.

Even when the mobile phone appears as compatible in our list, we have noticed that occasionally it is possible that the phone presents an abnormal behaviour with the system due to software errors. In this case we recommend updating your mobile phone's software. Mobile phone manufacturers usually have updates available on their websites, which can improve the operation of your phone. ■

Bluetooth system components

Fig. 1   **Display and handling components of the Bluetooth system.**

⇒ fig. 1	**Necessary components**	**See**
①	Multifunction steering wheel	⇒ page 7
②	Instrument panel display with phone function indication	⇒ booklet Instruction Manual
③	Radio	⇒ booklet Radio ■

Getting started: pairing

Creation of user profile

Each telephone must be paired with the Bluetooth system before using it for the first time.

When pairing a mobile phone for the first time, you will be asked to create a user profile. A user profile is necessary for you to connect the mobile phone to the SEAT system. Once the user profile has been created, your telephone can be connected automatically or manually ⇒ page 6, Automatic pairing, without having to repeat the initial pairing process each time. The phone will be connected automatically as long as the corresponding user profile has not been deleted using the telephone menu or the **Factory settings** function.

A maximum of four user profiles can be created. If you try to create a fifth profile the system will ask you to erase a profile of your choice.

The pairing process can take several minutes depending on the size of the phone book.

The procedure for pairing your mobile phone to the SEAT system for the first time is described below. The procedure can be started from the vehicle system using the **Telephone** menu on the instrument panel or from the mobile phone. Both methods are described below ⇒ page 5 and ⇒ page 6. ■

Pairing the mobile phone with the system in the instrument panel menu

In order to pair the mobile phone with the vehicle's Bluetooth by searching for devices from the **Telephone** menu in the instrument panel, follow the steps below:

In the mobile phone

– Activate the Bluetooth function on your mobile phone.

– Activate the Bluetooth visibility on your mobile phone.

In the vehicle

– Turn on the ignition with the key.

– Select the **Telephone** menu on the instrument panel display

– Select the function **Search for Telephones** to search for Bluetooth devices within the range of the system. At the end of the search, a list of the devices found is displayed.

Pairing the mobile phone

– Select the desired telephone from the list on the instrument panel display.

– Next, accept the connection instructions on the mobile phone.

– When asked to do so, enter the PIN shown on the instrument panel display in the mobile phone and confirm. ▶

– Confirm the connection instructions in the mobile phone.

– Confirm on the instrument panel the message saying that a new profile has been created.

– The contacts in your mobile phone address book are copied to the vehicle system.

– The pairing is complete. ▪

Pairing with the mobile phone

Follow the instructions below to pair the mobile phone with the Bluetooth system:

– Activate the Bluetooth visibility on the mobile phone. Refer to the mobile phone manual for instructions.

– Turn on the ignition with the key. The vehicle system will be visible to the mobile phone via Bluetooth for 3 minutes.

– Search for Bluetooth devices using the mobile phone. Refer to the mobile phone manual for instructions.

– Select the device **SEAT_BT** from the list of search results on the mobile phone.

– Next, accept the connection instructions on the mobile phone.

– When asked to do so, enter the PIN number **1234** and confirm.

– The contacts from the mobile phone's memory and/or SIM card[1] are transferred to the vehicle system.

– The pairing is complete.

[i] **Note**

The visibility of the Bluetooth system in the vehicle is activated for 3 minutes when the ignition is turned on with the key. After 3 minutes, if you want to reactivate the visibility you can do so by using the menus on the instrument panel ⇒ page 14 or via voice control ⇒ page 9.

[i] **Note**

If for any reason you take more than 3 minutes to perform these steps or more than 30 seconds to enter the PIN, you will have to start the process over again. ▪

Automatic pairing

When the telephone has been paired and the corresponding user profile created, your telephone will automatically pair with the SEAT telephone system under the following conditions:

● The mobile phone is switched on with the Bluetooth function activated and the visibility activated. The mobile phone must be close to the vehicle.

● The vehicle's system has the Bluetooth visibility activated (it will remain active during 3 minutes after turning on the ignition).

● As long as the automatic connection has been accepted in the questions during the first pairing. ▪

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[1] Depending on the mobile phone model and its configuration.

Operation

Controls

Multi-function steering wheel

The Bluetooth system can be controlled using the steering wheel controls, via the **Telephone** *menu on the instrument panel or via the voice control system.*

Button	Function
🔊	Button **"Push to talk"** or button **"PTT"**. *Short press:* start or cancel voice control, interrupt current message in order to talk right away.
OK	*Short press:* Confirm telephone menu selection.
△ / ▽	*Short press:* Select number/letter. Select an element from the telephone menu.
◁ / ▷	*Short press:* Change menu.
⁺◢ / ◣	*Short press:* Adjust volume of telephone function. ▶

✆	*Short press:* Accept, Start, End a call. *Long press:* Reject a call. During a call, switch between normal mode and private mode
↰	*Short press:* Back to previous menu

Direct functions

Making, accepting, rejecting, ending a call

Function	Telephone menu	Multifunction steering wheel
Selecting a contact	Use the telephone menu phone book to select the person you wish to contact and press **OK**.	Use the telephone menu address book to select the person you wish to contact.
Starting a call	Select the **"Call"** function in the menu	Press ✆ or **OK**.
Accepting a call	Select the **"Answer"** function in the menu	Press button ✆
Rejecting a call	Select the **"Reject"** function in the menu	Press button ✆ for more than 2 seconds.
Ending a call	Select the **"End call"** function in the menu	Press button ✆

The telephone menu allows the use of additional functions during a call. Some functions (e.g. Conference) are only available if the network and/or mobile phone allow them. ■

Functions during a call

When you are making a call, the following actions are possible:

Function	Description
End call	End a telephone call.
Hold	Place the active call on hold in order to make a second call.
Conference calling	Launch a conference call between the active call and the **on hold** call.
Private call	Switch the active call to the mobile phone so that passengers cannot hear the conversation. The call can be switched back to normal mode by using the hands-free option displayed on the menu. It is also possible to switch from one mode to the other by pressing ✆.
Microphone Off	Switch off the vehicle microphone. It can be reactivated with the menu option **"Connect microphone"**.
DTMF	The DTMF function (Dual Tone Multiple Frequency) allows entering numbers from the multifunction steering wheel during a call. This saves you the trouble of picking up the mobile phone and entering numbers when you call automatic services. ■

Operation via voice control

Introduction

The voice control system can be activated with the "Push to talk" or "PTT" button ⤵.

Thanks to the voice control you can use many telephone functions without having to take your eyes off the road or your hands off the steering wheel.

Dialogue is the time during which the voice control system transmits messages and can receive spoken orders (commands).

If a call is received, then the dialogue is immediately interrupted.

You can use the **HELP** in any part of the menu. If you have any doubts or cannot decide the Command to use, the system will provide you with the available options.

You can **CANCEL** in any part of the menu. ∎

Basic functions available with the voice controls

Volume adjustment

You can change the sound volume at any time with the radio button or with the buttons on the multi-function control.

Voice control connection (Dialogue)

You can start the dialogue at any time by briefly pressing the PTT button ⤵ on the multi-function control.

If the system does not recognise your command, there is a first help option which allows a new input. After a second failed try the system repeats the

second part of the help. After a third failed try, the answer **"Process interrupted"** is displayed and the dialogue ends.

Disconnection of the voice control (Dialogue)

You can end the dialogue at any time by briefly pressing the PTT button ⤵ on the multi-function control. If the system is waiting for a command, you can end the dialogue with the **"CANCEL"** command.

Interruption of the current message

By pressing the PTT button ⤵ during the message, only the current message is ended and it is possible to give another command. ∎

Correct use of the voice control

Note the following to ensure that you are properly understood:

● Speak in a normal tone and without pauses or exaggerated pronunciation.

● Avoid poor articulation of words.

● Keep the doors, windows and sun roof closed if possible to avoid background noises that might affect the system.

● Keep the air vents directed away from the microphone (located on the interior light).

● At high speeds, you might need to speak louder to drown out background noises.

● Avoid other noises in the vehicle during a dialogue (e.g. other passengers speaking in the vehicle).

● Avoid speaking when the system is saying a cue.

● The hands-free microphone is directed towards the driver, therefore, only the driver should try to operate the system.

● To make a call when there is heavy background noise we recommend using the speech controlled telephone book instead of speaking individual digits. This will help avoid mistakes when specifying telephone numbers. ∎

Voice control orders (commands)

The voice control can be used in the following languages:

Spanish, Mexican Spanish, German, English, US English, French, Canadian French, Italian, Portuguese, Czech, Russian and Dutch.

Basic commands valid in any part of the menu

HELP	After this command the system repeats all the possible commands
CANCEL	The dialogue ends

Other commands for operating the Bluetooth system

Command	Action
CALL [NAME]	This command is used to call a contact in the phone book.
PHONE BOOK	After this command you can play all the contacts, select one to call or record/delete the name by voice.
CALL LIST	The **Received calls**, **Missed calls** or **Dialled numbers** list is read.
DIAL NUMBER	After this command you can enter a phone number to call the desired person ⇒ page 10
REDIAL	After this command the system dials the last number.
MUSIC	Music playback from the mobile phone ⇒ page 16.

OTHER OP-TIONS	PHONE BOOK	READ PHONE BOOK	CALL contact
			RECORD contact name by voice[a]
			DELETE contact name by voice
		UPDATE phone book	
	SETTINGS	LONG DIALOGUE / SHORT DIALOGUE	
		BLUETOOTH	CHANGE PIN
			Activate VISIBILITY
		RESTORE FACTORY DEFAULTS[b]	
	CALL HISTORY	RECEIVED calls	
		MISSED calls	
		DIALLED numbers	

[a] Because of the different pronunciations of each language, some of the names may not be read as you expected. Because of this you can record up to 15 contacts with your own voice.

[b] It is recommended to restore the factory defaults if you are going to sell the vehicle, so that your personal details, such as PIN, contacts, calls, etc. are deleted, and the settings are restored.

DIAL NUMBER command

After saying the **DIAL NUMBER** command the system asks you to enter a telephone number. The telephone number can be entered as a sequence of digits pronounced coherently (complete number), in series of digits (separated by a brief pause) or in digits pronounced separately. After each series of digits (separated by a brief pause) the digits recognised until then are repeated.

Digits **0 - 9** and symbols **+**, **✳**, **#** are allowed. The system does not recognise coherent numeric combinations such as twenty-three, only individual digits (two, three).

Additional information

Voice control is available in different languages:

Spanish, Mexican Spanish, German, English, US English, French, Canadian French, Italian, Portuguese, Czech, Russian and Dutch.

The user can change the language in the instrument panel using the multifunction steering wheel ⇒ booklet Instruction manual.

The languages available in each vehicle depend on the destination of the vehicle.

Dialogue options

The voice control has the **short dialogue** and **long dialogue** options. The default setting is the long dialogue. The short dialogue is recommended when you are familiar with the orders and the structure of the voice control menu. The long dialogue offers more tips and information about the voice control procedure. It can be changed via voice control ⇒ page 10. ■

Instrument panel display

Telephone information display

Fig. 4 Telephone information display

With buttons ◁ and ▷ you can see the telephone information display on the instrument panel ⇒ fig. 4.

This display shows the name of the user connected with hands free, the network operator, the strength of the signal, the mobile phone battery level, the Bluetooth visibility and any linked music players.

A variety of information regarding the status of the mobile phone is displayed on the **telephone information display**: ▶

Symbol	Meaning
⌖	Bluetooth visibility is activated when connecting a telephone via Bluetooth.
▣	Connection with a media player or a mobile phone compatible with playing music.
▤	Mobile phone battery level, regardless of whether it is in the charging base or not.[a)]
▦	Mobile phone network coverage.

[a)] Compatibility with the mobile phone.   ■

Telephone menu

Fig. 5   Telephone menu

From the telephone information display you can access the telephone menu pressing button **OK** ⇒ fig. 3.

To return to the information display press button ⏎ ⇒ fig. 3.

The telephone menu allows you to use advanced functions (displays or settings).

⚠ **WARNING**

All changes to the settings to get the mobile phone ready for use and to perform the functions should be carried out while the vehicle is stationary to avoid the risk of accident and injuries.

ⓘ **Note**

● Some functions on the telephone menu are only available when a mobile phone is connected. The instructions given by the phone and/or accessory manufacturers should be observed.

● The text displayed on the instrument panel may vary slightly from the texts shown below. This does not affect the working of the system.   ■

Telephone menu functions

The following functions are available in the telephone menu:

On-screen	Function
Phone book	Shows the contacts previously loaded from the telephone memory and/or the SIM card. Select a contact using the △ and ▽ buttons. When you select a contact the name and number of the contact are displayed, as well as the option **Name of call** with which you can hear the name and record it again with your own voice ⇒ page 10.
Dialling	Allows to enter a phone number to make a call.
Call history	Shows previous calls and allows to select a number/contact to call.

▶

Voice mailbox	Select the voice mailbox to listen to saved messages ⇒ page 14. The voice mailbox settings depend on the network operator.
Bluetooth	Allows to manage the display of mobile phones or multimedia devices, as well as activating the Bluetooth visibility ⇒ page 14.
Settings	Allows to update the phone book, change the classification of contacts or modify the call tone ⇒ page 14. ∎

Play or reset the call name for voice control	- In the **Phone book** menu, select a contact from the phone book. - Select **Name of call**. - Select and confirm **Play** or **Reset**.
Updating the mobile phone address booka)	To update the copy, you can copy the address book from the mobile phone manually, or from the SIM card to the Bluetooth system memorya) ⇒ page 14.

a)   Depending on the mobile phone.   ∎

Phone book menu

The address book shown is a copy of the mobile phone address book.

Function	Procedure
Making a call using an entry in the address book	- In the **Telephone** menu, select the option **Address Book**. - Using the buttons △ and ▽, select the required entry from the address book. Hold down the buttons to scroll through the address book in alphabetical order. - Select the required number (📱: mobile, 🏢: work, 🏠: private, ☎: general no.). - Confirm selection, or select the option **Call**. The call will be connected.
Recording a name for the voice control	- When recording a name, make sure there is not background noise that could interfere. Up to a maximum of 15 names can be stored. - From the **Address Book** menu, select an entry. - Select **Name of call**. - Select **Record** and wait for the audible signal. Next, say the name you wish to allocate to the entry for use with the voice control function. When asked to do so, repeat the name. The recording stops automatically and the system replays the entry.

Call history menu

In the **Call history** menu, it is possible to view the list of all recently dialled numbers, of the missed calls and of the calls received. The length and sequence of the lists will depend on the mobile phone.

- Select a list.
- Select an entry from the list.
- Press button ℐ ⇒ fig. 2 on the multifunction steering wheel to establish the call.

Function	Description
Missed calls	The numbers of the most recent unanswered calls are displayed.
Received calls	The numbers of the most recent answered calls are displayed.
Dialled numbers	The numbers of the most recent calls are displayed.
	In the main telephone menu, pressing button ℐ ⇒ fig. 2 on the multifunction steering wheel takes you directly to the recent call list. ∎

Voice mailbox menu

Consult voicemail messages

Use the Voice mailbox menu to listen to the messages which have been left in the voice mailbox.

● The first time this menu option is used, the Bluetooth system will search the phone book for the voicemail number. It searches for key words, such as "voice mailbox", "mailbox", or even "Automatic answer phone".

● If a suitable entry is not found, enter the voice mailbox number manually. ■

Bluetooth menu

Function	Description
Users	**Connect** or **disconnect** already defined users, **rename** or **delete** user profiles. When changing the user, the system may need to perform connection consultations in the mobile phone and the PIN code must be entered in the instrument panel display.
Add user	Select **Add user** so that the device starts to search for Bluetooth compatible mobile phones. If you try to connect an "unknown" mobile phone, the system will check whether you have already created four user profiles. As it is only possible to store up to a maximum of four user profiles, it may be necessary to delete a profile.
Visibility	The visibility of the Bluetooth system must be enabled in order to pair a mobile phone. When the device is visible, a symbol is displayed on the main screen of the telephone ⇒ page 11, and is automatically switched off after three minutes. It is only possible to connect a mobile phone if there are no other mobile phones connected to the system.

Media player	**Device active**	Shows the currently paired device. Allows to unlink it
	Paired devices	Shows devices previously paired. Allows to start pairing.
	Searching	Allows to search for new devices.
Telephone name	The Bluetooth system can be assigned a customised name. When the visibility is activated, this name is displayed on other Bluetooth devices during the search for devices. The name stored by default is **SEAT_BT**.	

Note

For data protection reasons, before selling the vehicle delete the user profile in the **Users** menu. This is done from the instrument panel: Bluetooth menu › Users › Delete. You can also do this via voice control and the function Restore factory defaults ⇒ table on page 10. ■

Settings menu

Function	Description	
Phone book	After successfully establishing a connection, the contacts in the SIM card and the phone book[a] are automatically loaded into the memory of the Bluetooth system.	
	Updating	Transfer any modifications to the phone book of the mobile phone to the vehicle phone book after the connection has been established.[a]
	Order	Classification of entries by **surname** or **first name**.[a]
Call tone	A selection of different call tones are available. Select a tone to listen to it. Confirm the selection on the multifunction steering wheel using button **OK** ⇒ fig. 2.	

[a] Depending on the mobile phone. ■

Radio

| TP: RADIO 3 | TITLE | MP3 | ▢ 1 | ▢ 4 | 01:36 |

NOBODY'S HOME (IN MY HOME I'M AL...

<u>CD</u>   MEDIA-IN   BT-AUDIO

B5P-0648
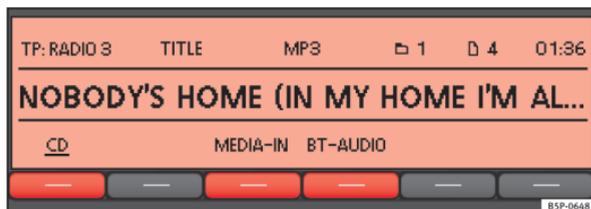
Fig. 6   Radio display. Media selection menu

In these vehicle models the telephone information is displayer on the instrument panel. This radio does not display information related to the telephone, and will show **Phone** while the telephone system is being used.

Streaming audio Bluetooth can be used with this radio ⇒ page 16.

With this radio you can only adjust the volume and choose the audio source. All other functions are done with the multifunction steering wheel or by voice, and the information will appear on the instrument panel. ■

Streaming audio

Media player

Playback of music stored in the mobile phone through the **Bluetooth Audio** wireless communication interface is only possible with some factory-installed radios. The mobile phone must be paired with the communication system.

Media mode indications in ⇒ booklet Radio

In order to use a mobile phone as a media player, the mobile phone must be compatible with the "Advanced Audio Distribution Profile" (A2DP) Bluetooth profile. The A2DP profile allows the wireless transmission of a high-quality stereophonic sound signal. Consult your mobile phone manufacturer.

The media player can be used via voice control ⇒ page 9[1]). The mobile phone must be compatible with the "Audio Video Remote Control Profile" (AVRCP) Bluetooth profile. In some mobile phones the media player will have to be started in the mobile phone before you can use it via voice control.

Starting and stopping music playback

● Select the programme for playing music in the mobile phone, for example **Play via Bluetooth**[1].

● Start playing music in the mobile phone.

● If necessary, select the audio source in the radio ⇒ fig. 6 or ⇒ booklet Radio.

● **Alternatively**: Give the corresponding order for starting playback ⇒ page 9[2])

Stop playback

Stop the music player in the mobile phone.

Alternatively: Give the corresponding order (voice control).

Operation during music playback via the Bluetooth Audio function

The sound settings and changing to other audio sources are done through the radio ⇒ booklet Radio.

The track selection and fast-forward or rewind functions are done with the mobile phone buttons ◁ and ▷ on the multifunction steering wheel or with voice control[2].

Only some mobile phones/devices are sufficiently compatible to allow changing track with buttons ◁ and ▷ of the multifunction steering wheel.

Holding telephone conversation during music playback via the Bluetooth Audio function

While playing music with the Bluetooth Audio function, the telephone functions are still available. Music is paused during telephone conversations.

ⓘ Note

● If the mobile phone and the communication system are connected via Bluetooth, when another user is connected, they will be disconnected and the music currently playing on the mobile phone will stop. There can only be one device connected to the communication system at a time.

● With some mobile phones the volume can be adjusted directly on the phone. SEAT recommends setting the maximum volume on the mobile phone and making necessary adjustments on the radio during playback.

● Always switch off the warning and service tones on a connected Bluetooth audio source, e.g. key tones on a mobile telephone, to prevent interference noise and malfunctions.

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[1] Depending on the mobile phone.

[2] Depending on the mobile phone or media player.

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SEAT